

Policy Services – Master Turismo.

General Informations

The acquisition of services through Master Turismo implies in the agreement expressed by the Passenger to the terms of this Agreement, and specific rules of the tariffs applicable to the services contracted.

1 – The passenger or his agents or representatives must fill out his personal data at the time of booking correctly.

2 - Correction of any errors in the name can be requested by sending a copy of an official document and will be subject to the rules of the airline and the product that was purchased.

4 – Booking confirmation. The reservation will only be considered confirmed after the payment has been made, and MASTER reserves the right to suspend the confirmation of the ticket for the purpose of confirming the regularity of purchases made through credit cards.

5 – Flight Changes. In the event that the Passenger requests changes in the itinerary or original time of the trip, and there are conditions to do so, it will be possible to adjust the fare and payment of the applicable value for changes.

6 – Reservations made on weekends and outside business hours are subject to change.

7 – The passenger must carry all the documents to travel, including rules for obtaining visas, permits and vaccinations.

8 - Presentation for Travel. The Passenger must present himself at least 60 (sixty) minutes prior to the scheduled departure time on the Ticket,

9 – Check in at the hotels is considered from 3PM and check out until 12AM from Brasilia time.

10 – Contacts:

E.mail: icas@masterturismo.com.br

Phone: 55 31 3517 5825

11 – Cancellation policy: In case of cancellation MasterTurismo must be informed through e.mail:

icas@masterturismo.com.br

Up to 30 days before the date of service: There will be a penalty of 30% of the contracted amounts.

Between 29 days and 01 day of the event - there will be **no return** of the values in case of cancellation.

By clicking the Finish button, you agree to the terms and conditions of reservation and cancellation above.

These conditions of service will be in force from January 24, 2018.